



KEY BENEFITS

- Hardware, licensing, installation & support all for one low monthly fee
- Spend your time on your business, not on your IT
- Three different phone options to suit your needs
- Rapid remote support response fixes small problems quickly, before they become big ones
- Local onsite support quickly available when needed
- Routine maintenance & support carried out without disruption
- Cloud PBX ensures provides flexibility and extensibility
- Dedicated 1Call resources
- Predictable monthly IT costs

1CALL ESPRESSO MANAGED VoIP

1Call Espresso device-as-a-service managed voice-over-IP (VoIP) is the new way to get your staff connected and productive quickly, flexibly and at minimum cost. You get a fully managed, supported & secure VoIP phones with a calling plan - all for a single low monthly fee. No hardware or software to purchase, no capital expenditure, no IT management hassles - just plug it in, turn it on and go!

Standard installation, help desk and remote support are all included in the monthly rental fee.

Three Espresso VoIP models provide the level of functionality you need:

Standard—a 3-line desk phone and 4-way conferencing.

Premium— a 3-line colour desk phone with Bluetooth and 4-way conferencing.

Cordless—a 10-line cordless DECT handset with base station.

All Espresso managed VoIP phones include a calling plan, installation and ongoing support.

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Model:	Standard	Premium	Cordless
Phone	Grandstream GXP1630 3-line, Gigabit, 4-way conferencing	Grandstream GXP2130 3-line, Gigabit, 4-way conferencing, Bluetooth, colour display	Grandstream DP722 + Base 10-line, 5 concurrent calls, 3-way conferencing, DECT
DDI Phone number	Included		
VoIP Phone Line	Included		
Calling Plan	Included		
Onsite installation & setup	Included		
Help Desk with 0800 free-call number	Included		
Remote Support Capability	Included		
Cloud PBX Updates Management	Included		
Remote Monitoring & Management	Included		
Remote Support	Included		
Onsite Support	Chargeable		
Minimum rental term	Six months		

Terms & Conditions:

- Minimum rental term applicable
- Ownership & title of all 1Call Espresso hardware and software licenses remains with 1Call at all times
- Customer is granted a license to use 1Call Espresso hardware and software while monthly rental payments are paid on-time and up to date
- Rental fees are billed monthly in advance. Failure to pay rental fees by due date risks loss of service
- Onsite installation includes basic setup for phone and line including two automated attendants per site
- Any change to this configuration or installation of other software requires express written approval from 1Call
- Any loss of or damage to 1Call Espresso hardware will be the full responsibility of the customer.