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KEY BENEFITS

- Hardware, licensing, installation & support all for one low monthly fee
- Spend your time on your business, not on your IT
- Three performance options to suit your needs
- Rapid remote support response fixes small problems quickly, before they become big ones
- Local onsite support quickly available when needed
- Routine maintenance & support carried out without disruption
- Ensures cloud computing requirements are maintained
- Dedicated 1Call resources
- Predictable monthly IT costs

1CALL ESPRESSO MANAGED DESKTOPS

1Call Espresso device-as-a-service managed desktops are the new way to get your staff connected and productive quickly, flexibly and at minimum cost. You get a fully managed, supported & secure Windows 10 desktop with Office 365 - all for a single low monthly fee. No hardware or software to purchase, no capital expenditure, no IT management hassles - just plug it in, turn it on and go!

Standard installation, help desk and remote support are all included in the monthly rental fee.

Three Espresso models provide the level of performance you need:

Ristretto—for entry-level tasks such as web email

Doppio—suitable for most business workloads

Lungo—performance model for power users

All Espresso managed desktops are supplied with a 23.5" LED monitor and wireless keyboard & mouse

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1Call Espresso Managed Desktop Comparison

Model:	Ristretto	Doppio	Lungo
Processor	Intel Atom x5-Z8350 Quad Core	Intel Core i5-8259u 2.3 GHz Quad Core	Intel Core i7-8559U 2.70GHz Quad Core
Memory	4GB	8GB	8GB
Disk	64GB SSD	128GB SSD	512GB SSD
Ports	USB3.0 x 1, USB2.0 x 2, HDMI, 100Mbps Ethernet, Audio Out	USB3.0 x4, USB3.1 x 1, HDMI, DisplayPort, 1Gbps Ethernet, Audio In/Out	USB3.0 x4, USB3.1 x 1, HDMI, DisplayPort, 1Gbps Ethernet, Audio In/Out
Wireless	WiFi 802.11n , Bluetooth 4.0	WiFi 802.11ac, Bluetooth 5.0	WiFi 802.11ac, Bluetooth 5.0
Monitor	23.5" LED Monitor		
Keyboard & Mouse	Wireless Keyboard & Mouse		
Operating System	Windows 10 Business		
Productivity Application	Office 365 Business Premium		
Endpoint Security	Webroot SecureAnywhere ES		
Onsite installation & setup	Included		
Help Desk with 0800 free-call number	Included		
Remote Support Capability	Included		
Microsoft Updates Management	Included		
Remote Monitoring & Management	Included		
Remote Support	Included		
Onsite Support	Chargeable		
Minimum rental term	Six months		

Terms & Conditions:
- Minimum rental term applicable
- Ownership & title of all 1Call Espresso hardware and software licenses remains with 1Call at all times
- Customer is granted a license to use 1Call Espresso hardware and software while monthly rental payments are paid on-time and up to date
- Rental fees are billed monthly in advance. Failure to pay rental fees by due date risks loss of service
- Onsite installation includes basic setup for network connection, Office 365 account, Outlook email and one printer.
- Office 365 configuration requires partner access for 1Call to customer's Office 365 tenant
- Espresso managed desktops are supplied with Windows 10 Business, Office 365 Business Premium, Webroot SecureAnywhere antivirus software. Any change to this configuration or installation of other software requires express written approval from 1Call
- Any loss of or damage to 1Call Espresso hardware will be the full responsibility of the customer.